

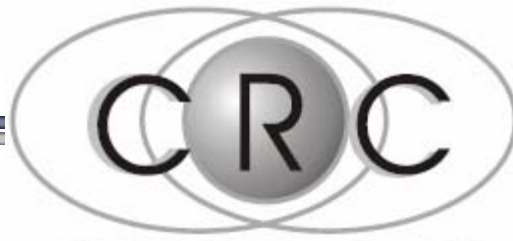
How the Free Pre-Evaluation Process Works!

1. Be sure to cover the [Three Bases to Home](#) with your borrower. You must make your borrower aware that CRC will be calling.

2. After receiving permission from your borrower, complete the ["Pre-Evaluation Request"](#) form.

IMPORTANT REMINDERS:

- In order to keep you updated on the progress of your client's consultation with CRC, we must have your email address and contact information in our database. Without this information, the consultation may be delayed beyond the 48-72 hour promise. If you have not signed up for our referral program yet, please go to www.thecrcgroup.com and click on one of the "Join Now" links to sign up. It only takes a minute.
 - Please use the form. Without the form, we do not have the details needed to enter the request into our database system. A credit report without a pre-evaluation form may sit for days before we can figure out who sent it to us.
 - On the pre-evaluation request form you are asked to let us know what your CRC promo code is for tracking purposes. If you do not know what your Promo code is, please contact us at info@creditresourcecorp.com.
 - On the pre-evaluation request form, you are given the choice of having the CRC Credit Specialist call you, or your borrower. If you do not indicate which, we will automatically call your client. CRC can only give one free pre-evaluation. Please do not check both boxes.
3. Once you've completed the form using the above guidelines, you can either fax it with a copy of your client's credit report to (949)975-8522, or you can email the documents by clicking on the email button at the bottom of the on-line form. To avoid delays in processing your client's free consultation, please be sure to send the form with the credit report.
4. When the report is received by CRC's Secured Server, you will receive an email confirming that it has been received. (**If you do not receive this email within 24 business hours**, please re-fax the tri-merge or contact CRC to let us know.) The report will then be given to a CRC Credit Specialist who will be calling you or your client within 48-72 business hours. Although we try to contact your client within 48 hours, we ask you to tell your clients that it could take up to 72 hours for us to make the first call.



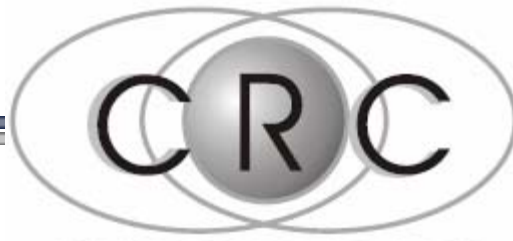
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5. Three things can happen from this point:

- A. We'll get in touch with your client immediately, give them a pre-eval and they will sign up for our program immediately. If this happens, you will be notified via email; **or**
- B. We'll get in touch with your client immediately, give them a pre-eval and send them our New Client Paperwork. If we do not receive the New Client Paperwork in one week, we will call your client to follow-up and put the file on hold for another week. If after the second week and second follow-up call we don't receive the New Client Paperwork, you will be notified via email so that you will have the opportunity to follow-up with your client. The file will be put into a 2-week hold file, and if we don't hear back from you or your client, after the 2-week hold, due to liability reasons, CRC will shred your client's credit information; **or**
- C. We won't reach your client on the first call. If this is the case, we will make a second call in 2 days. If we still cannot reach your client, we will let you know after our second call so that you can follow-up with your client. The file will be put into a 2-week hold file, and if we don't hear back from you or your client, after the 2-week hold, due to liability reasons, CRC will shred your client's credit information.

We'd like to ask you to take the following into consideration when referring your borrower's to CRC for a free evaluation:

- CRC gives Free Pre-Evaluations Monday-Thursday only.
- We can only give one free evaluation for each tri-merge. We prefer to give the consultation directly to the borrower, however, if you feel that you would like to be the liaison between CRC and your client, we can give the evaluation to you. But please remember, we cannot give a free consultation to both you and your client.
- There are many times when none, or only part of your fax transmission will come through. If you do not receive an email confirming receipt within 24 hours (during the business week), please resend the fax, or call us to let us know.
- We will do our best to get in touch with your clients as soon as possible. There will be times when we will not be able to connect with your client due to working schedules, etc. In these instances, if you feel that your client is serious about the program, please call us and we will set up a specific phone appointment time.



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- In 90% of the instances, CRC will call your client within the 48-72 hour deadline, however, there will be times when CRC gets behind on our consultation schedule, and it is for this reason that we ask you not to give your client a committed CRC call back date or time. It is better to indicate that our normal turn-around time is within 48-72 business day hours, and if for some reason, your client has not heard from us, please let them know that they can feel free to call us directly.

If you have any questions, please do not hesitate to call or email your questions to info@creditresourcecorp.com.

Sincerely,
Credit Resource Corp.
www.thecrcgroup.com (for partners)
www.creditresourcecorp.com (for your clients)